

For the attention of Mr Tim Bergin

Complete Driveway Designs Ltd
Newton Street
off Walmersley Road
Bury
BL9 5HB

21 February 2009

Dear Tim

COMPLETE DRIVEWAY DESIGNS LTD

On behalf my wife Janet and myself, I am writing this Testimonial so that you can add it to your portfolio and show copies to prospective clients.

We initially approached about six different companies to quote for the same work, most of which declined to price for the work, I assume because they didn't feel confident or comfortable working for and with an Architect.

This did not deter Tim from following through the enquiry, and he was eager and willing to price for the work.

As a result of our initial enquiry in May 2008, we met Tim at our home with a view to him establishing what it was we wanted and for him to provide a competitive quote to prepare and lay an area of about 130m² of Imprinted Concrete.

From the outset and through to the end of the project, Tim displayed a professional attitude, in that he was prompt, friendly, courteous, keen to communicate, and was very helpful in taking on board our requirements, listening and offering constructive advice, and where appropriate, suggesting alternative solutions.

Having managed to obtain a few prices, we had not qualms about offering the work to Tim, as we were confident he and his team could and would perform and give us the end result we required.

The work Tim was to do was one phase of some other external works we were having done to the stables which were to be carried out by three other contractors, and compounded by the fact we were to go on vacation for two weeks, and the weather here did nothing but rain, timing and preparation was causing difficulties.

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Nevertheless, Planning Approval for the works was granted (we live in a barn conversion, and any alterations including resurfacing of yards, drives, paths etc requires the consent of the Planning Authority, so you better check if you are in a similar situation) and we contacted Tim with a view to him programming the works.

In an effort to beat the weather, Tim and his crew arrived a week before they were due and got stuck in to the tasks at hand.

Keeping a head of the rain, Tim always looked forward and kept onto of his programme, always keen to contact me informing me of progress and asking for decisions well in advance.

As the project progressed, we made alterations, added drainage and stone sett edging, as well as additional areas of Imprinted Concrete, all of which Tim was more than willing to carry out, at what was a more than acceptable price to us both.

Due to our three horses having to have constant access over the site between fields and stables, Tim managed to phase the works to enable a safe easy passage through out construction works.

Dodging the heavy rain, Tim and his crew, finally returned to clean off and seal the surface, revealing the splendour of the finished article, which has enhanced our house no end.

Bearing in mind the amount of changes and additional work we asked for, we were presently surprised when we received the Final Account, which was far less than we had anticipated, so much so, we gave Tim and his crew a Bonus, as a token of our appreciation, and respect for the way they worked.

To sum up, we would have no hesitation in recommending Complete Driveway Designs Ltd to carry out either residential and commercial work, and found Tim and his crew to be accommodating, hard working, conscientious, friendly, and courteous, who communicate, and who maintain a clean, tidy, safe site, and who produce an excellent end product.

Should any one wish to visit our house and see the end product, then feel free to put them in touch.

Looking forward to working with you again in the future.

Regards

Karl Zaldats

